

Community Impact Report 2021

Samaritan Counseling Center Hawai'i is on the cusp of transitioning from a small to a mid-sized center. With your support, the Center has doubled in size over the past five years, as measured by both the number of clients served and the number of counseling sessions provided.

In 2021, the need for counseling was overwhelming — and staff and board members, donors and grantors rose to the challenge. We hired five licensed counselors, increased administrative staff, opened an office in Kaneohe, renovated two offices, and presented seven free mental health webinars. Together, we will honor our promise to never turn anyone away for financial reasons, and serve Hawai'i for years to come.

Our Vision

Our vision is for everyone in Hawai'i to have access to quality behavioral health counseling that integrates their spirituality, as appropriate, to enhance health and wholeness.

Our Mission

To provide professional and accessible behavioral health counseling sensitive to the spiritual traditions of individuals, families, and communities in Hawai'i, regardless of their ability to pay.

"[My counselor] has helped me get through so much pain and help me **reach my goals**." - a Client

Mental Health Challenges

The need for mental health counseling continues to increase. For the first time, the Center was forced to start a Waiting List for new clients.

- 21.4% increase in demand for counseling.
- 12.9% increase in mental health subsidies.
- COVID-19 has lessened the stigma of mental illness, but there is still an unmet need.
- Some health insurance plans reduced reimbursements to telehealth providers.

To donate to the Client Assistance Fund, visit: samaritancounselingcenterhawaii.org/giving

Mental Health Services

549 4,627
Clients Counseling
Received Care Sessions
(+21.4% over 2020)

With counseling, 87% of clients are better able to **control** their lives and 84% are **doing better** in school or work.

87% of clients would **recommend SCCH**.

- Self-reported client surveys, 2022

Client Assistance Fund (CAF)

for uninsured, underinsured, elderly & low-income clients

276
Clients
Subsidized

(50.3% of all clients)

2,162

Sessions Subsidized

(46.7% of all sessions)

\$75,669

Mental Health Subsidies

(+12.9% over 2020)







"The guidance I receive from my counselor **uplifts me**, **elevates my mind, and grounds me**." - a Client

1 in 2 clients received subsidized counseling

Subsidized clients received an average of

\$35 of every counseling session was subsidized

Community Outreach



Suicide Prevention Workshop

In June, the Center presented "A Hundred Million Reasons: A Virtual Suicide Prevention & Resilience Workshop," in partnership with the City and County of Honolulu Grant-in-Aid program and the Prevent Suicide Hawaii Task Force, reaching 66 participants. After the workshop, 94% of attendees agreed that they felt more comfortable talking about suicide; and 100% would recommend this workshop to others.

Mental Health Education Webinars

The Center presented four mental health webinars, educating attendees about depression, pandemic fatigue, and coping with holiday stress; and well as two Creative Coping: Poetry workshops. Recordings can be viewed at tinyurl.com/scchyt.

"Our therapy was so much more than just 'someone to talk to.' It was an **active and engaging exercise** that was hard work but produced **really good results**." - a Client

Management Team

Executive Director | Rachelle Chang Clinical Director | Gary Augustin, PhD, LMFT

Board of Directors

As of December 31, 2021

President | Rev. Dr. George Clifford Vice President | Rev. Dr. Robert Steele Secretary | Chandra Davis Treasurer | Dr. M. Stanton Michels

Directors | Kapono Faitau; Dr. AnneMarie Gumataotao; Linda Rose Herman; Michelle Kama; Rev. Neal MacPherson; David "Kawika" Rich; Linda Rich; Veronica Rich; Rev. Dr. Bert Sumikawa

New Office in Kaneohe



To better serve Windward residents, we opened a new counseling office at **Calvary Episcopal Church** at 45-435 Aumoku St. in Kaneohe, across from Windward City Shopping Center.

Revitalized Counseling Offices





In June, Macy's and the National Alliance on Mental Illness (NAMI) shared their appreciation for frontline healthcare workers. Kumi Macdonald, Executive Director of NAMI Hawaii, nominated the Center for an office makeover. Renovations began with approval by Demmis Cisneros, Store Manager of Macy's Ala Moana. We celebrated Macy's generosity with a blessing and ribbon-cutting.

In the fall, the **Walmart Ke'eaumoku** Store gave us a Community Grant to revitalize our office at Honpa Hongwanji Hawai'i Betsuin, restoring a calm and serene space.



"My counselor has been great in giving me other resources to help **further my healing process**. Looking forward to more sessions and **delving deeper**." - a Client

Financial Statement

Ending December 31, 2021 UNRECONCILED

Revenue: \$457,782 (IRS 990 Part I, Line 12)

Net Assets: \$358,257 (IRS 990 Part I, Line 22) Programs: \$75,669 Administrative: \$31,731 Fundraising: \$373

Total Expenses: \$456,320 (IRS 990 Part IX, Line 25)



GuideStar Profile: https://www.guidestar.org/profile/99-0250073