



Community Impact Report 2019

Over the past 30 years, Samaritan Counseling Center Hawai'i has grown from one counseling office in Honolulu to six counseling offices across O'ahu. Over 8,202 individuals and families have received services through 73,844 counseling sessions since the Center first opened in 1989.

In 2019, we renewed our commitment to our vision of health and wholeness for Hawai'i people and to our core values of compassion, behavioral health and well-being, spiritual health, integrity, and authenticity.

With your help, people can make positive changes in their lives through professional, spiritually sensitive, and affordable counseling. We look forward to serving Hawai'i for the next 30 years!

Our Vision

Our vision is for everyone in Hawai'i to have access to quality behavioral health counseling that integrates their spirituality, as appropriate, to enhance health and wholeness.

Our Mission

To provide professional and accessible behavioral health counseling sensitive to the spiritual traditions of individuals, families, and communities in Hawai'i, regardless of their ability to pay.

Mental Health Services

We served **569 clients** (a 28.4% increase over 2018) through **3,252 counseling sessions** (a 19.3% increase over 2018). We conducted **5** psychological evaluations for ministerial candidates.

Client Assistance Fund (CAF)

169

CAF Clients
(30% of all clients, up 14.3% over 2018)



1,232

CAF sessions
(38% of all sessions, up 26% over 2018)



\$35,268

Mental Health Subsidies



Trends: Deductibles and co-payments are increasing (\$40, \$45, or \$50 per visit). A number of new clients are homeless or at risk of homelessness.

"I wouldn't be able to get help if it wasn't for [the Client Assistance Fund]." - a Client

Our Values

The five values that guide our actions and decisions:

- **Compassion.** We treat all people with dignity, respect, and understanding.
- **Behavioral Health and Well-Being.** We strive to nurture health and wholeness in individuals and families.
- **Spiritual Health.** We believe that spiritual health is a source of strength, healing, and growth.
- **Integrity.** We hold ourselves true to our mission and accountable to the highest ethical and professional standards.
- **Authenticity.** We strive to be a safe space where people can be their true selves.

"I have a nonbiased place to go that gives me excellent advice and helps me see with clarity." - a Client

Celebrating 30 Years of Service



In recognition of our service, Honolulu Mayor Kirk Caldwell proclaimed April 10, 2019 as "Samaritan Counseling Center Hawai'i Day." On May 31, 2019, Hawai'i Governor David Ige presented us with a congratulatory message at the State Capitol.

In October, we welcomed donors, partners, and supporters at a Mahalo Reception at Church of the Holy Nativity. It was a delightful evening of renewed friendships and good conversations.



Community Outreach



Suicide Prevention Workshops. We co-presented Soul Shop: Ministering to Suicidal Desperation with Michelle Snyder, LCSW, MDiv. 160 youth and adults participated at Saint Louis School in Honolulu and via webinar to Hawai'i, Kaua'i, Maui, and O'ahu.

Domestic Violence Services. We partnered with UCC Transition House to assist with resident intake, assessments, and counseling.

Community Workshops. We presented workshops about the 5 Love Languages and Managing Stress.

In the Community. We participated in Mental Health Awareness Day, Prevent Suicide Hawai'i Statewide Conference, Hawai'i Veterans Summit, the Joint Services Suicide Prevention Proclamation Ceremony, and Out of the Darkness Walk.

"I am so grateful for the support and continued presence of my counselor in my life." - a Client

Management Team

Executive Director | Rachele Chang

Clinical Director | Gary Augustin, PhD, LMFT

Board of Directors

As of December 31, 2019

President | Rev. Dr. George Clifford

Vice President | Kapono Faitau

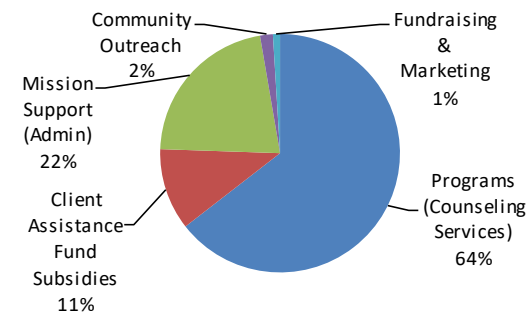
Treasurer | Kathy Moore

Directors | Maria Carnevale; Father Clarence L. Fisher; Linda Rose Herman; Rev. Neal MacPherson; David "Kawika" Rich; Linda Rich; Veronica Rich; Rev. Dr. Robert Steele; Rev. Dr. Bert Sumikawa

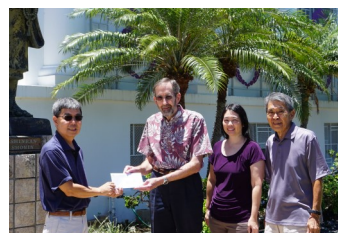
Accreditation by the Solihten Institute

We were awarded Full Accreditation for 2019-2023 by the Solihten Institute, a national interfaith counseling network. Dr. Doug Stephens provided exceptional guidance and insight during his review of our services, operations, and management.

Operations and Financial Support



Thank you for believing in us! We were honored with gifts from individual donors and Boller-Thomas Foundation, Church of the Crossroads, Church of the Holy Nativity, Episcopal Diocese of Hawai'i, Friends of Hawai'i Charities, Foodland, German Benevolent Society, Harris United Methodist Church, Hawai'i Lodging and Tourism Association, Lloyd Moore Foundation, Nu'uuanu Congregational Church, Parish of St. Clement, Temple Emanu-El, Waiiokeola Congregational Church, Woman's Board of Missions, and many other mental health champions.



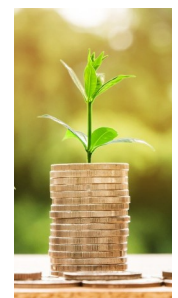
Financial Statement

Ending December 31, 2019

Total Revenue: \$347,798
(IRS 990 Part I, Line 12)

Program Expenses: \$301,267
Administrative Expenses: \$17,579
Fundraising Expenses: \$7,664
Total Expenses: \$326,510
(IRS 990 Part IX, Line 25)

Net Assets: \$282,921
(IRS 990 Part I, Line 22)



To view our most recent IRS Form 990, visit GuideStar at <https://www.guidestar.org/profile/99-0250073>.